

AMERICAN

DRINK STIRRERS & FOOD PIKS

2024 CATALOG

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A Letter from the President

This catalog is not about buying drink stirrers & food piks with a nice-looking logo on

It is about enhancing your brand, achieving a return on your marketing investment, and creating goodwill.

Disposable drink stirrers & food piks are not about shouting once, but rather offering a value-added product that is capable of an economical, consistent message.

The 2024 edition of the American Accents drink stirrer & food pik catalog is about brand enhancement, consistent image perception, tangible quality, and how you present your company's image to the world.

American Accents decorates all our products in-house, for the care and attention to detail necessary for every order. Our distributors are professional promotional product consultants that know our printing methods inside-out. They are well-versed in choosing from the multiple print methods and product categories offered to achieve a successful promotion.

By adding your company logo to drink stirrers & food piks what do you have? Corporate poise, identity enrichment, and brand enhancement, all at pennies per impression

Can drink stirrers & food piks do all this? We think so – so if you're going to put your brand identity directly in their hands for all to see, shouldn't it be the best? We think

See for yourself. Browse through our American Accents drink stirrer & food pik catalog or see us on our website. Imagine the unlimited promotional possibilities that drink stirrers & food piks have to offer, at pennies per impression. Call your Promotional Product Distributor and request to use American Accents products to enhance your brand.

Stown Blaygett

Shawn Claggett President





Custom Imprinted Drink Stirrers

Custom Imprinted Ice Cream Spoons





The American Digital Line is a new and innovative way to get brilliant photo and graphical replication of special effects such as shadows, highlights, & dramatic contrasts. This state of the art digital 4-color process allows us to print amazing art with incredible detail. See general information (pg. 4-7) for detailed print characteristics.

Custom Imprinted Food Piks

American TRADITION

The American Tradition Line is great for low minimums high quality, and quick turn around. For Food Piks, Drink Stirrers, and Ice Cream Spoons, it includes pad printing with a single spot color. See (pg. 4-7) for detailed print







enough for your client, production time can be purchased at a rate of \$125 (z) per day bought off our standard production time





American DIG

Low quantities, full color, & no additional run charges

- Digitally Printed with 4-Color Process
- White Ink available at no additional charge*
- (Black items only)
- 2nd Side Imprint Optional
- Heavyweight plastic or wood
- Prop 65 Compliant
- Plastic Stirrers: Made & Printed in the U.S.A.
- · Wood Stirrers: Made in China

ITEM #	DESCRIPTION	50	100	250	500	1,000	2,500	5,000	10,000	25,000	8RS
D-DS10 - (COLOR)	6.25" Upright Rectangle Plastic Drink Stirrer - (Color)	1.460	1.020	0.760	0.600	0.560	0.520	0.480	0.440	0.398	
D-DS11 - (COLOR)	5.75" Rectangle Plastic Drink Stirrer - (Color)	1.490	1.060	0.800	0.640	0.600	0.550	0.520	0.480	0.430	
D-DS12 - (COLOR)	6" Paddle Plastic Drink Stirrer - (Color)	1.385	0.946	0.687	0.526	0.486	0.446	0.407	0.366	0.332	
D-DS13 - (COLOR)	6" Upright Oval Plastic Drink Stirrer - (Color)	1.460	1.022	0.762	0.602	0.561	0.522	0.483	0.442	0.402	
D-DS14 - (COLOR)	6" Round Plastic Drink Stirrer - (Color)	1.432	0.994	0.734	0.573	0.533	0.493	0.455	0.414	0.376	
D-DS15 - WHITE	6" Oval Plastic Drink Stirrer - White	1.334	0.896	0.733	0.579	0.535	0.495	0.460	0.426	0.386	
D-DS15 - BLACK	6" Oval Plastics Drink Stirrer - Black	1.520	1.081	0.822	0.661	0.621	0.581	0.542	0.502	0.456	
D-DS18 - WOOD**	6" Paddle Wood Drink Stirrer	1.325	0.886	0.627	0.466	0.426	0.386	0.347	0.307	0.276	
D-DS19 - WOOD**	6.25" Upright Rectangle Wood Drink Stirrer	1.391	0.953	0.693	0.533	0.492	0.453	0.414	0.373	0.338	
D-DS20 - WOOD**	6" Round Wood Drink Stirrer	1.375	0.937	0.677	0.517	0.476	0.437	0.398	0.357	0.322	
	2nd Side Imprint Chargeper piece	1.148	0.764	0.536	0.386	0.351	0.314	0.277	0.240	0.214	
	Production Working Days	3*	3*	3*	3*	3*	3*				
	0.411- 01										

Set Up Charge......per item, per side \$40 (V)

Made & Printed in the U.S.A. | Recyclable | PS (polystyrene) | *P.O. must be less than 2,500 combined pieces total | **Wood Drink Stirrers made in China

*White ink will be used as CMYK base coat on wood and black items. For spot color, it will need to be represented as a layer in the art file and listed on PO in order to print

American TRADITIO

High quality, quick turn arounds, & fre PMS matching

- Pad Printed
- Free PMS matching
- 2-sided imprint optional
- 1-color imprint only
- Metallic and neon ink colors offered at no extra cost
- Heavyweight plastic or wood
- Prop 65 Compliant
- Plastic Stirrers: Made & Printed in the U.S.A.
- Wood Stirrers: Made in China

TEM #	DESCRIPTION	2500	5000	10000	25000	50,000	100,000	250,000	3R2S2T
-DS10 - WHITE	6.25" Upright Rectangle Plastic Drink Stirrer - White	0.442	0.418	0.396	0.362	0.356	0.326	0.320	
-DS11 - WHITE	5.75" Rectangle Plastic Drink Stirrer - White	0.498	0.476	0.454	0.414	0.408	0.375	0.370	
-DS12 - WHITE	6" Paddle Plastic Drink Stirrer - White	0.354	0.332	0.310	0.282	0.276	0.252	0.246	
-DS13 - WHITE	6" Upright Oval Plastic Drink Stirrer - White	0.442	0.419	0.397	0.362	0.356	0.327	0.321	
-DS14 - WHITE	6" Round Plastic Drink Stirrer - White	0.414	0.391	0.369	0.336	0.330	0.302	0.297	
-DS15 - COLOR	6" Oval Plastic Drink Stirrer - (Color)	0.502	0.479	0.457	0.418	0.412	0.377	0.372	
-DS18 - WOOD**	6" Paddle Wood Drink Stirrer	0.306	0.284	0.262	0.238	0.232	0.211	0.205	
-DS19 - WOOD**	6.25" Upright Rectangle Wood Drink Stirrer	0.374	0.350	0.328	0.298	0.292	0.268	0.262	
-DS20 - WOOD**	6" Round Wood Drink Stirrer	0.358	0.334	0.312	0.284	0.278	0.254	0.248	
	2nd Side Imprint Chargeper piece	0.238	0.214	0.192	0.174	0.168	0.151	0.146	
	Production Working Days	3*	3*	3*	7	7	10	10	
	Set Up Chargeper item, per side \$40 (V)								

Made & Printed in the U.S.A. | Recyclable | PS (polystyrene) | *P.O. must be less than 10,00 combined pieces total | **Wood Drink Stirrers made in China *White ink will be used as CMYK base coat on wood and black items. For spot color, it will need to be represented as a layer in the art file and listed on PO in order to print

American Digital printed items will exhibit linear banding. This is not considered a defect.

Please note that wood and black items will include a

Food Piks — American DIGITAL



Food Piks — American TRADITION



American Digital printed items will exhibit linear banding. This is not considered a defect.

Please note that wood and black items will include a standard white ink underlay.

color, & no additional

- Digitally Printed with 4-Color Process
- White Ink available at no additional charge* (Black items only)
- 2nd Side Imprint Optional
- Heavyweight plastic or wood
- Prop 65 Compliant
- Plastic Piks: Made & Printed in the U.S.A.
- Wood Piks: Made in China

ITEM #	DESCRIPTION	50	100	250	500	1,000	2,500	5,000	10,000	25,000	8RS
D-FP10 - (COLOR)	5.5" Round Plastic Food Pik - (Color)	1.404	0.966	0.706	0.546	0.505	0.466	0.427	0.386	0.348	
D-FP11 - (COLOR)	4" Round Plastic Food Pik - (Color)	1.387	0.949	0.689	0.528	0.488	0.448	0.410	0.369	0.334	
D-FP12 - (COLOR)	5" Upright Rectangle Plastic Food Pik - (Color)	1.419	0.981	0.722	0.561	0.520	0.481	0.442	0.401	0.364	
D-FP13 - (COLOR)	4" Upright Rectangle Plastic Food Pik - (Color)	1.423	0.984	0.725	0.564	0.524	0.484	0.445	0.404	0.366	
D-FP14 - (COLOR)	4" Oval Plastic Food Pik - (Color)	1.374	0.936	0.676	0.515	0.475	0.435	0.397	0.356	0.322	
D-FP15 - (COLOR)	3.5" Rectangle Plastic Food Pik - (Color)	1.334	0.896	0.733	0.579	0.535	0.495	0.460	0.426	0.386	
D-FP16 - W00D**	4.5" Paddle Wood Food Pik	1.306	0.868	0.608	0.448	0.407	0.368	0.329	0.288	0.260	
D-FP17 - W00D**	4" Round Wood Food Pik	1.327	0.889	0.629	0.468	0.428	0.388	0.350	0.309	0.278	
D-FP18 - W00D**	5" Upright Oval Wood Food Pik	1.340	0.901	0.642	0.481	0.441	0.401	0.362	0.322	0.290	
	2nd Side Imprint Chargepe	r piece 1.148	0.764	0.536	0.386	0.351	0.314	0.277	0.240	0.214	
	Production Working Days	3*	3*	3*	3*	3*	3*	5	5	7	
	Set Up Chargeper item, per side \$	40 (V)									

Made & Printed in the U.S.A. | Recyclable | PS (polystyrene) | *P.O. must be less than 2,500 combined pieces total | **Wood Drink Stirrers made in China *White ink will be used as CMYK base coat on wood and black items. For spot color, it will need to be represented as a layer in the art file and listed on PO in order to print

- Pad Printed
- Free PMS matching
- · 2-sided imprint optional
- 1-color imprint only
- · Metallic and neon ink colors offered at no extra cost
- Heavyweight plastic or wood
- Prop 65 Compliant
- Plastic Food Piks: Made & Printed in the U.S.A.
- Wood Food Piks: Made in China

TEM #	DESCRIPTION	2500	5000	10000	25000	50,000	100,000	250,000	3R2S2T
T-FP10 - WHITE	5.5" Round Plastic Food Pik - White	0.386	0.363	0.341	0.310	0.304	0.279	0.273	
T-FP11 - WHITE	4" Round Plastic Food Pik - White	0.368	0.346	0.324	0.294	0.288	0.264	0.259	
T-FP12 - WHITE	5" Upright Rectangle Plastic Food Pik - White	0.402	0.378	0.356	0.324	0.318	0.292	0.286	
Γ-FP13 - WHITE	4" Upright Rectangle Plastic Food Pik - White	0.404	0.381	0.360	0.328	0.322	0.294	0.289	
Γ-FP14 - WHITE	4" Oval Plastic Food Pik - White	0.356	0.333	0.311	0.282	0.276	0.253	0.247	
T-FP15 - WHITE	3.5" Rectangle Plastic Food Pik - White	0.398	0.374	0.352	0.320	0.314	0.288	0.283	
Γ-FP16 - W00D**	4.5" Paddle Wood Food Pik	0.288	0.265	0.243	0.220	0.214	0.195	0.189	
Γ-FP17 - W00D**	4" Round Wood Food Pik	0.310	0.286	0.264	0.240	0.234	0.212	0.207	
Γ-FP18 - W00D**	5" Upright Oval Wood Food Pik	0.322	0.299	0.277	0.252	0.246	0.223	0.218	
	2nd Side Imprint Chargeper piece	0.238	0.214	0.192	0.174	0.168	0.151	0.146	
	Production Working Days	3*	3*	3*	3*	3*	3*	5	
	Set Up Chargeper item, per side \$40 (V)								

Made & Printed in the U.S.A. | Recyclable | PS (polystyrene) | *P.O. must be less than 2,500 combined pieces total | **Wood Food Piks made in China *White ink will be used as CMYK base coat on wood and black items. For spot color, it will need to be represented as a layer in the art file and listed on PO in order to print





American Digital printed items will exhibit linear banding. This is not considered a defect.

Please note that wood items will include a standard white

asi: 35375 | upic: accents | sage: 50327 | ppai: 111248 | dc:101273

Ice Cream Spoons — American TRADITION











DESCRIPTION

DESCRIPTION

Set Up Charge....

2nd Side Imprint Charge

Production Working Days

D-ICS10 - WOOD 3.5" Wood Ice Cream Spoon

ITEM #

ITEM #

Made & Printed in the U.S.A. | Recyclable | PS (polystyrene) | *P.O. must be less than 2,500 combined pieces total

*White ink will be used as CMYK base coat on wood and black items. For spot color, it will need to be represented as a layer in the art file and listed on PO in order to print

...per item, per side \$40 (V)

color, & no additional

 Digitally Printed with 4-Color Process 2nd Side Imprint Optional Heavyweight wood Prop 65 Compliant Printed in the U.S.A. Made in China

- Pad Printed
- Free PMS matching
- · 2-sided imprint optional
- 1-color imprint only
- Metallic and neon ink colors offered at no extra cost
- Heavyweight wood
- Prop 65 Compliant
- · Printed in the U.S.A.
- Made in China

CS10 - WOOD	3.5" Wood Ice Cream Spoon		0.300	0.260	0.240	0.210	0.200	0.180	0.176	
	2nd Side Imprint Charge	per piece, per side	0.238	0.214	0.192	0.174	0.168	0.151	0.146	
	Production Working Days		3	5	5	7	10	**	**	
	Set Up Charge	per item, per side \$40 (V)								

Made & Printed in the U.S.A. | Recyclable | PS (polystyrene) | *P.O. must be less than 2,500 combined pieces total

*White ink will be used as CMYK base coat on wood and black items. For spot color, it will need to be represented as a layer in the art file and listed on PO in order to print

2500 5000 10000 25000 50,000 100,000 250,000 3R2S2T

50 100 250 500 1,000 2,500 5,000 10,000 25,000 8RS

General Info

Contact Information

American Accents only sells through authorized promotional product distributors. You can find distributors by searching for promotional products online. Mention that you would like to order products from American Accents: ASI # 35375, UPIC: ACCENTS. PPAI #111248, SAGE #50327, DISTRIBUTOR CENTRAL #101273. Office great detail, however is not great for Pantone® color matching. hours are 8:30 AM to 5:00 PM ET M-F.

Artwork

Art email: customerservice@americanaccents.com

Digital art requirements: Adobe Illustrator (.AI or .EPS) files

- 1. (.EPS) files need to be saved as "vector" or "editable".
- 2. Vector art containing fonts must be converted to curves or outlines.
- 3. Objects of the same color must be grouped and placed on the same laver.
- 4. 4-color process art should be converted to CMYK, resolution should be minimum of 300 DPI at the finished print size, saved as .tiff or .jpg files.

Clip Art: We have a variety of clip art images available for use. View available clip art under the clip art page of our website. If different images are requested, we can research and create additional clip art for an art charge of \$50 (Z) per hour, minimum charge of ½

Typesetting: If text is requested to be added or used as artwork, we offer typesetting. View available fonts on our website under the fonts page. For orders over \$200, 5 lines of text or 75 characters is free of charge. Orders under \$200 will be charged an hourly art fee of \$50 (Z) per hour, minimum charge of ½ hour.

Art Charges: In the event that acceptable camera ready art is not available, we will make our art department available to assist with re-creation of art. The fee for this service is \$50 (Z) per hour, minimum charge of ½ hour. You will be quoted on this service and will be required to submit written approval of the charges.

Artwork Retrieval: To retrieve and forward a digital copy of artwork from current or past orders there will be an artwork retrieval fee of \$30 (Z). A purchase order is required. Include the previous order number and the email address which to forward the file.

Trademarks: All copy and art submitted by the distributor will be accepted by the factory as being submitted in full compliance with all applicable laws regarding trademark, licensing, copyright, right of privacy, patent, or similar protection. Factory will be held harmless from all claims and cost arising from these issues.

Right to Promote: Trademarked, licensed, and copyrighted logos contained in this catalog are not for sale. They are for the illustration of printing capabilities only and do not represent endorsement from their respective owners. By placing an order, distributor understands that overruns may be used for digital or print media illustrating factory's printing capabilities.

Printing Characteristics

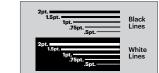
Digital Printing: Is an ink jet process that uses CMYK, otherwise known as 4-color process (4-CP). It is great for smaller quantities, photo replication, and replication of special effects such as shadows, highlights, and dramatic contrasts. This process can hold All PMS/spot color logos are converted to CMYK. Most Pantone® colors will appear different when converted to CMYK. This is not considered a defect. This conversion can be referenced with a Pantone® Color Bridge book. When choosing this print method, if you have other items ordered that will be printed via the American Traditions or American Hi-Speed print method, they will not look similar. This also is not considered a defect. American Digital printed items may be run on different machines. This can & will yield color variation throughout the product proof, initial order, reorder, or final product. This is not considered a defect.

Printing Disclaimers

Maximum Imprint: Imprint area specifications can be found on our website under individual items. We recommend staying 20% under this area. Unless specified at the time of order, we will enlarge or reduce your image to fit within these areas. Artwork is enlarged and reduced proportionally by both width and height. Therefore, if you request maximum imprint area, only one of the dimensions may be maximized.

Thin Lines: American Accents recommends using 1pt line or thicker for thin lines. Reversed lines require 2pt line or thicker (see graphic example). If recommendations are not followed, we cannot be held responsible for the outcome.

Small Text: American Accents recommends using 8pt fonts or larger for basic text. Script and reversed out fonts should be 10pt or larger (see graphic



Ink Odor: Products are printed with inks that must evaporate

to dry. Vapors may be trapped in the plastic packaging before they have completely dissipated. The inks are dry, but there may be a residual odor in the package from the vapors. Some colors of ink



have more odor than others and the amount of ink coverage can affect the amount of odor. This odor, should it be present, is not considered a defect. It is similar to painting a room in your home. The paint will be dry, but there will be an odor that remains for

several days. Should this odor be a concern, remove the products from the plastic packaging and let them air to eliminate the odor. Normally, once the products are placed for use, any odor that remains will quickly dissipate.

Ink Adhesion: Products are sold as disposable and for one time use only. Some items are stamped as residential top rack dishwasher safe. However, due to environmental variables beyond American Accents' control, the imprint is not guaranteed to stay on.

Copy Changes: Copy changes are not available.

Combined Quantity: Combined quantity pricing is not available.

Over / Under Runs: We make every effort to ship exact quantities ordered. However, over / under runs can be +/- 10%.

Proof Policy: Proofs are required for all orders, including reorders. One proof will be emailed free of charge within 24 hours of receiving good art and purchase order. Proofs are to show logo placement as well as item color, imprint color, quantity, and special packaging. Your order will not be assigned a ship date until the signed proof approval and any instructed pre-payments are returned. After receiving signed approval and pre-payment, we will e-mail an order acknowledgment showing the ship date and method. If requesting a proof without the factory's receipt of purchase order for printed items, there will be a \$30 (V) charge

Proof Change: Any change, including ink color, quantity, packaging, etc. will require a new proof. Proof changes are \$10 (Z) per

Product Proof: Is an actual printed product. We will email a proof prior to printing the product proof. Production time for a product proof is 5 working days after email proof approval. If the product proof is approved as is, without any changes to the logo, there will not be additional setup charges for the full run of the order. American Digital items: \$25 (V) per side, plus setup charges. Product proof not available on all items.

Multiple Proofs: If requesting multiple proofs, we will do a first round with all versions; additional proofs are at \$10 (Z). When you decide which version to use, we will do a final proof which must be approved prior to production.

Setup Charges

New Orders: Setups are always charged per item, per color, per panel. Setup charges are listed on each product page and vary by print method.

Reorders: On exact reorders, new setups are not required as long as the date of the last purchase order referenced is within 1 year and is from the original distributorship. If the referenced order was placed over 1 year ago, there will be a re-order setup charge per item, per color, per panel. Reorder setup charges are as follows:

asi: 35375 | upic: accents | sage: 50327 | ppai: 111248 | dc:101273

Digital Print \$20 (V).

Distributors referencing art from an order other than their own will incur new setup charges unless they supply a written release from the original distributorship.

Changes: Changes to logo size or placement will require new setups. On multi-color logos, changing any of the colors in the imprint will require new setup charges for all colors.

Production Time

Production time policy: A ship date is not assigned and production does not begin until all written approvals and any instructed pre-payments are received.

Approvals received after 2:00 PM ET will be treated as being received the following business day for production scheduling purposes. Orders received with an event date sooner than standard production may be eligible for Quick Ship service. Please see policy below.

American Digital Line: Purchase orders for 2,500 combined total pieces or less are 3 working days after all approvals. Purchase orders exceeding 2,500 combined total pieces will receive standard production time of 5 working days after all approvals, up to 10,000 pieces. Over 10,000 pieces see catalog products pages for production time at each quantity break.

Quick Ship Rush Service

tion and inventory availability. If sooner than standard production acceptable, order will be given standard production time. To buy your production time, follow these easy steps.

- 1. Call C/S/R before sending in an order and tell them you have a Quick Ship request. C/S/R will ask for the specifics of the order.
- 2. Within 15 minutes C/S/R will email your answer. If approved to Quick Ship the order, you will need to follow instructions on emailed form precisely. Purchase order with all order details, art per our art requirements, shipping instructions, and any pre-payment required must be received by the instructed time, or additional charges and/or loss of production time will apply.

Shipping

Carriers: UPS, FedEx, UPS Freight, USPS.

FOB: All products are shipped FOB KY. American Accents will no be held responsible for lost, damaged or delayed products caused by shipping carriers.

Split Shipments: \$10 (Z) per address and shipping method.

Third Party Billing: \$8 (Z) per box

\$5 (Z) per box / over 25 boxes

\$4 (Z) per box / over 50 boxes

\$3 (Z) per box / over 75 boxes

\$2 (Z) per box / over 100 boxes

USPS Shipping: \$8 (Z) handling charge per box, plus the actual cost of freight.

Freight Quotes: We can provide freight quotes for orders shipping to USA via FedEx. These are approximate and for estimation purposes only. We are unable to provide quotes for international shipments. LTL quotes available upon receipt of written requests for full pallet quantities.

Carrier Address Corrections & Intercept fees: Any charges for address corrections or interception fees will be billed at cost and are the responsibility of the distributor.

Product Damage Claims: All claims must be made within 5 days. We offer the option to buy down production time based on producwith the carrier is warranted, we will be happy to help by filing time is needed, production time can be purchased at a rate of \$125 a claim on your behalf. All products are shipped FOB. Customer (Z) per day bought from our standard production time. If this is not must retain packaging and contents to make them available for the carriers for inspection.

> **International Shipments:** The distributor or end user is responsible for all duties, taxes, and fees on international shipments. A 3rd party account is required for shipping. Freight quotes cannot be

In Hands Date: We reserve the right to ship via an expedited method to meet any "event date" or "in hands date" listed on a purchase

Packaging

Standard Packaging: On our website, standard packaging is listed for each item. This is subject to change based on specific requirements and quantities.

Custom Packaging: You may choose to package your products differently from the standard packaging. For this service, a special package charge will apply. Please note that changing packaging may require additional boxes. Below is a list of general guidelines for pricing. We recommend sending all specific packaging requirements to customer service to have the project quoted.

Custom Packaging: \$0.30 (Z) per package

Custom Labeling: \$0.30 (Z) per label

Custom Fulfillment: When custom fulfillment is requested, submit a detailed request including item numbers, quantity, and packaging details and we will be happy to quote. This is a popular choice for "Lunch and Learn" kits.

Custom Collation: When custom collation is requested, submit a detailed request including item numbers, quantity, and collation details and we will be happy to quote.

Custom Case Pack: When special boxing is requested, there is a minimum charge of \$5 (Z) per box.





General Info

Disclaimers

Pricing: Every effort is made to verify accuracy of the pricing in this catalog and maintain pricing. However, American Accents reserves the right to change prices without notice.

3rd Party Pricing & Specifications: American Accents will not be held responsible for erroneous pricing, product description or specifications found on 3rd party publications, websites, and search engines (such as ESP, SAGE, etc) Please verify the above mentioned information on the American Accents website or with Customer Service.

Product Information: Every effort is made to verify accuracy of the QR Codes: American Accents recommends a product proof for product information in this catalog. Due to printing and computer monitor limitations, product colors can vary. If color is important, please request random samples or order a product proof. American Accents cannot be held liable for erroneous information or variations in color.

Product Color Variation: White items will vary in "brightness" from lot to lot. The shade of plastic products could also vary from lot to lot. This variation in color is not considered to be a defect.

Product Count: Several times throughout the printing and packaging process, the product count is verified. When questions arise, the actual shipping weight receipt, which is automatically generated from the shipping scale, will be used to verify product count.

Logo Placement Variation: The logo will be printed based on the placement shown on the proof. Slight variation of this placement can occur when printing. This is not considered a defect.

Scuffs and Scratches: It is the nature of our materials to scuff and scratch during stacking and shipping. Clear and dark colored material & imprints show this the most. This is not considered a defect.

Product Substitutions: American Accents reserves the right to substitute our products with one of a similar design and function. Notice may or may not be given at our discretion.

Order Change: Any change to a processed order must be in writing and is subject to a \$10 (Z) charge, in addition to any labor and material costs that have accrued.

Order Cancellation: Any cancellation to a processed order must be in writing and is subject to a \$30 (Z) charge, in addition to any labor and material costs that have accrued.

Returns: In the event that a return is requested, it must be pre-approved by American Accents. Under no circumstance will returns be accepted after 30 days from date of delivery. Orders refused by the customer through no fault of American Accents or unauthorized returned merchandise will be reshipped direct to the distributor, with re-forwarding charges being the distributor's responsibility.

Order Acknowledgments: An order acknowledgment is sent for all orders within 24 hours of the order being entered. It is the distributor's responsibility to check for discrepancies, as the order will be proofed and produced accordingly. The acknowledgment also has disclaimers for all items being ordered. After proof approval is received, you will receive another acknowledgment showing the ship date and method. Again, please verify this information along with the ship to address for accuracy.

Compliance Policy: The distributor or end user must make their own determination that their use of product(s) is safe, lawful, and technically suitable for the intended applications.

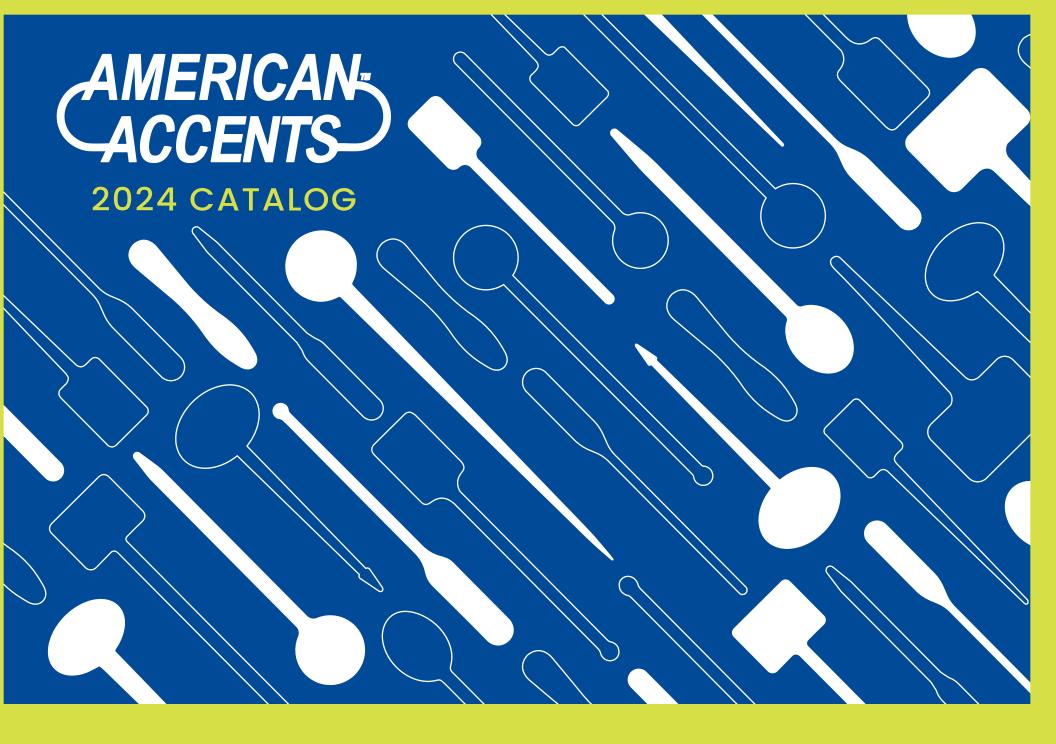
testing functionality of QR codes before placing an order. Minimum size should be 1 inch or larger. Taper of cups can and will affect readability. QR codes work best with dark ink on light items. Quality of smart phone and choice of QR reader apps affect the scanability.

Random Samples: We provide random samples for your convenience to show print and item quality. Samples are free of charge, however shipping is the responsibility of the distributor. Due to samples being random in nature, specific color on specific items and specific shape or premium background will not be possible. If you need to see a specific color on a specific item, please refer to pricing for product proofs.

It is understood that by submitting an order to the factory, the distributor agrees to all of the factory's terms and conditions, regardless of what is on the distributor's purchase order.

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